**Service user / Carer feedback**

**The following is offered ONLY as an example of one way to gather information that can then be used as evidence in the body of the report. Whilst some of the questions may not be appropriate, with a little amendment, it is hoped that they could be adapted to fit the circumstances of the practice learning experience, and be used by the NQSW to gather evidence from the observer.**

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| **NQSW FEEDBACK QUESTIONNAIRE** |
| **Has your Social Worker explained why they are working with you?**  **Y/N**  If yes, could you briefly comment on how this happened? |
| **Do you feel that your Social Worker has listened to you and understood your views? Y/N**  If yes, could you briefly comment on how your Social Worker has done this? |
| **Have you been included in making plans and deciding what should happen next for you/ your family?**  **Y/N**  If yes, could you briefly comment on how your Social Worker has done this? |
| **What does your Social Worker do to help you/ your family?**  Please comment: |
| **Is there anything else that your Social Worker could improve or do differently?**  Please comment: |

**Signed: ……………………………………………………….. (Service User)**

**Date: …………………………………………………………..**

**Signed: ……………………………………………………….. (NQSW)**

**Signed: ………………………………………………………… (Line Manager**